Apexon

EMERGENCY DEPARTMENT COMPANY LEVERAGES AUTOMATION TO IMPROVE AUDIT EFFORTS BY 50%

Apexon ApexED streamlines coding and billing processes

One of the major challenges plaguing emergency department companies is revenue collection. For firms that provide these services across multiple locations, maintaining a consistent and high-throughput coding and billing process is of utmost importance.

This firm wanted to improve quality and reduce clinical document deficiency by automating emergency service coding and establishing a seamless workflow across all 6 sites they were operating in.

THE RESULTS

KEY OUTCOMES

The secure and anytime-anywhere ApexED platform helped the client score on many fronts:

40% SAVINGS IN FTE & RELATED COSTS OF TRAINING

60% REDUCTION IN TURNAROUND TIME

3-5% IMPROVEMENT IN OVERALL QUALITY

40-50% DECREASE IN AUDIT EFFORTS

10-15% REDUCTION IN DENIALS

VAST IMPROVEMENT IN FIRST-PASS PAYMENT RATIOS

THE CHALLENGE

2 KEY AREAS

In offering their niche skills of ED services, the client was facing complexities in:

Inconsistent Quality
Establishing consistent quality of coding efforts and a standardized workflow across its sites

Increasing Accuracy & Reducing Time
Increasing coding and billing accuracy and reducing time

THE SOLUTION

3 KEY AREAS

Apexon leveraged the ApexED solution to automate the generation of claims in a secure application and created a workflow that provides meaningful recommendations. The client was able to:

Improve Accuracy
Automate the end-to-end Emergency Department coding process – level of service, CPT, MIPS, modifiers, ICD1O coding – with greater accuracy and lesser time

Reduce Licensing Cost
Implement workflow management to reduce licensing cost of PMS applications and enhance security

Enhance Performance
Integrate audit modules with the executive dashboard for quality assurance and performance enhancement