SUCCESS STORY HEALTHCARE

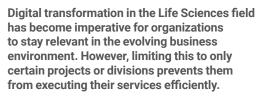# LIFE SCIENCES COMPANY UPGRADES CUSTOMER ACCESS TO LIVE DATA

Apexon streamlines business processes using cloud-native services

Digital transformation in the Life Sciences field has become imperative for organizations to stay relevant in the evolving business environment. However, limiting this to only certain projects or divisions prevents them from executing their services efficiently.

The customer—an independent, single-source Life Sciences provider—wanted a more holistic view of their current systems and to improve business processes using cloud-native services to advance their capabilities.

THE RESULTS

KEY OUTCOMES

After deploying a detailed solution tailored to the customer's needs, we were able to deliver a variety of business benefits, including:

IMPROVED BUSINESS PROCESSES

OFFERING END-USERS ACCESS TO LIVE DATA WHICH USED TO BE DELAYED BY 24 HOURS EARLIER

A MODERNIZED APPLICATION SUITE

A ROADMAP FOR INTEGRATIONS & TECHNICAL DEBT REDUCTION

4 KEY AREAS

Legacy frameworks and infrastructure left the customer with various problems:

Applications Taking Too Long
Feature enhancements to the current applications were taking too long

Limited Flexibility
Existing systems were not flexible enough for the business to pivot to new models

Release Issues
Production releases faced frequent issues

Less Innovation
Disjointed systems resulted in more investment on maintenance than innovation

5 KEY AREAS

Keeping the customer's digital enablement in mind, Apexon delved into the core of the problem to come up with a multi-pronged solution which:

Improved Analysis
Analyzed the existing suite of 15 applications and its dependencies

Application Code Analysis
Analyzed application code to determine the maintainability, security, scalability of the applications

Defined Roadmap
Defined a road map for a phased replacement of legacy applications with a more flexible architecture

Improved Process Time
Refactored backend systems to improve processing time

Digital Platform
Provided a digital platform for the end-users to access the information online

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