



SUCCESS STORY HEALTHCARE

A PHARMACEUTICAL GIANT IMPROVES PRODUCTIVITY BY 50%

Apexon automates supply chain processes to reduce errors and costs

The pharmaceutical industry is shifting its focus from the traditional 'blockbuster drug' model to newer, IT-driven healthcare solutions. This shift is placing greater demands on their IT infrastructure as they drive toward digital enablement and more connected customer experiences.

Our customer who is a Pharmaceutical Giant needed to build a global business platform using SAP, as well as streamline its supply chain protocols to adapt to increasingly competitive and dynamic markets.



THE RESULTS

KEY OUTCOMES

The establishment of a global business platform and improved supply chain processes resulted in a significant number of performance improvements:



**50% REDUCTION
IN CHANGEOVER
TIME ON SOME
PRODUCTION
LINES & RESOURCE
ALLOCATION**



**IMPROVED RESOURCE
ALLOCATION & WORK
COORDINATION VIA
A FUTURE-READY
GLOBAL BUSINESS
PLATFORM**



**30% REDUCTION
IN PRODUCTION-
RELATED ISSUES**



**20% REDUCTION
IN OVERALL
OPERATING
EXPENSES AT
THE PLANT LEVEL**

THE CHALLENGE

4 KEY AREAS

Given the customer's large global footprint, Apexon needed to ensure that:



Collaboration With Team

Implementation was made in collaboration with all functional project managers and division heads



Coordinated Assigned Work

Assigned work across functional areas were coordinated to meet efficiency parameters



Access Management & Authorization Processes

Access management and authorization processes were compliant without hindering performance



Automated Processes

Automated processes were in place for test management and reporting

THE SOLUTION

4 KEY AREAS

By working with key stakeholders within the customer's business ecosystems, Apexon guided the collaborative process for BA, super users, and department heads. This enabled us to:



Automate Authorisation Checking

Automate different levels of authorization checking, including SAP login access, transaction code, relevant SAP field values, and transaction execution completion



Automate COMET 2.0

Automate COMET 2.0 access and identified regression scope for the same



Data Management Solutions

Deliver master data management solutions via SAP ECC 6.0, APO, and mySAP SRM



Efficient Working

Ensured assigned work is planned and coordinated across functional areas and that assigned consultants are working efficiently



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FEELING SOCIAL?

